

# Index

- Academia, 42, 105, 113, 115–117, 257  
Actant, 23, 39, 40, 42, 44, 58, 61, 63, 71, 75, 76, 77, 79, 86, 111, 196, 248  
Activism, 132, 133  
Adey, Peter, 16, 30, 142, 150, 228  
Agre, Philip, 86, 87, 89, 90  
Airplane, 74, 143, 144  
Airports, 7, 17, 18, 74, 108, 137–157, 209, 223, 251  
Air traffic control, 7, 10, 38, 43, 93, 137, 154  
Air travel, 6, 17, 30, 73, 107, 137–157, 189, 256, 257  
Algorithm, 3, 5, 13, 24, 26, 27, 30, 34, 36, 41, 43, 50, 56, 102, 103, 104, 105, 108, 109, 112, 116, 120, 122, 123, 124, 133, 142, 146, 150, 169, 173, 176, 183, 196, 204, 205, 206, 210, 219, 221, 234, 237, 246, 247, 248, 253, 254, 255, 256, 258  
Algorithm studies, 248  
Amazon, 187, 194, 205  
Ambient intelligence, 176, 217, 221, 225, 227, 261  
Andrejevic, Mark, 86, 91, 171, 173, 186, 187, 199, 203, 219, 234, 250  
ANPR, 85, 90, 149, 155  
Assembly language, 4, 25  
ATM, 6, 10, 42, 60, 78, 189  
Automagical, 5  
Automated management, 16, 58, 81–110, 137, 149–153, 157, 176, 194, 196, 209, 211, 228, 233, 240, 242, 249, 250, 261  
Automobilities, 6, 20, 99, 106  
Autonomy, 5, 10, 30, 42, 43, 58, 59, 76, 85, 109, 110, 132, 137, 150, 176, 189, 236, 261  
Back-officing, 194  
Bandwidth, 9, 129  
Banking, 4, 26, 78, 93, 183, 186, 194  
Bar codes, 48, 51, 87, 93, 94, 95, 100, 137, 142, 143, 144, 226  
Berry, David, 25, 30, 32, 37, 209, 245  
Big Brother, 112, 233, 234  
Biometrics, 92, 93, 95, 108, 137, 149, 150, 151, 152, 153, 154, 209, 229, 234, 236, 261  
Biopolitics, 81  
Blogs, 57, 58, 91, 126, 127, 130, 131, 132, 133, 187, 231  
Brook's Law, 36  
Bugs, 10, 26, 32, 34, 36, 37, 38  
Burrows, Roger, 60, 116, 123, 125, 126, 127, 130, 208  
Camera  
digital, 53, 56, 117, 120, 162, 168, 226, 231  
traffic, 76, 90, 106, 107, 234, 242  
surveillance, 6, 78, 84, 95, 98, 149, 164, 198, 209, 240  
video, 85, 98  
Capitalism, 19, 78, 106, 183, 200, 224

- Capta  
   definition, 5, 261  
   recording, 94–101  
   shadow, 90–91  
   storage, 101–103
- Captabase, 5, 6, 7, 48, 50, 60, 78, 85, 87, 91, 93, 99, 102, 115, 120, 132, 137, 148, 149, 150, 152, 161, 169, 171, 173, 182, 187, 192, 193, 195, 200, 201, 202, 204, 206, 225, 233, 236, 238, 243, 246, 253, 261
- Capture model, 86, 87, 89, 90, 153
- Casino, 195, 196
- Castells, Manuel, 11, 12, 137
- CCTV, 84, 98, 108, 154, 164, 209
- Cell phones, 5, 6, 59, 60, 61, 73, 76, 100, 133, 143, 161, 165, 168, 169, 172, 173, 199, 216, 219, 223, 225, 240, 242, 248, 254, 255
- Citizenship, 153, 154, 234
- Code, 24–32
- Codebase, 33
- Coded  
   assemblage, 6, 7, 74, 80, 137, 223, 237, 249, 261  
   infrastructure, 5, 6, 7, 17, 77, 137, 219, 261  
   objects, 5–6, 7, 9, 20, 42, 47, 53, 54–59, 61, 63, 73, 76, 80, 160–169, 173, 174, 176, 178, 179, 218, 219, 221, 229, 240, 249, 256, 257, 262  
   processes, 6, 7, 160, 173, 175, 262  
   space, 18, 20, 73, 80, 143, 144, 160, 174, 179, 192, 195, 198, 211, 257, 262
- Codejects 54, 55, 56, 60, 160, 162, 165, 218, 237, 262
- Code libraries, 35, 114
- Code/space, 3–21, 66, 71–80, 110, 117, 137, 140, 142, 143, 144, 146–149, 153–156, 157, 160, 174, 179, 181, 192, 193, 195, 198, 211, 246, 256, 257, 261
- Collaborative  
   filtering, 205  
   manufacture, 33, 75, 76, 78, 80, 128, 130, 131, 156, 247
- Competitive advantage, 19, 82, 87, 104, 106, 107, 108, 140, 149, 192, 196, 211, 250
- Computation 7–9, 37, 43, 56, 215, 216, 217
- Computational city, 12
- Consumption, 7, 19, 20, 51, 60, 65, 80, 84, 85, 87, 109, 110, 112, 125, 142, 160, 171, 172, 173, 174, 179, 181–211, 233, 249, 256
- Control creep, 153, 234, 262
- Creativity, 11, 16, 20, 44, 90, 111–134, 178, 187, 225
- Credit cards, 6, 7, 24, 60, 61, 89, 92, 95, 98, 99, 102, 144, 182, 183, 184, 192, 193
- Crime, 19, 37, 75, 82, 84, 87, 91, 94, 104, 106, 109, 112, 149, 150, 151, 154, 199, 209, 216, 228, 234, 235
- Customer relationship management (CRM), 195, 196, 204
- Determinism, 18, 23, 40, 42, 44, 73–75, 80, 117, 123, 146, 147, 156, 157, 179, 248, 256
- Digital rights management (DRM), 176, 209, 210
- Discipline, 10, 11, 19, 35, 67, 81, 82, 84–87, 89, 90, 105, 106, 108, 133, 154, 202, 209, 211, 216, 229, 233, 249–251
- Discursive regime, 18–20, 78, 79, 106–109, 153–156, 216, 224, 250, 251, 262
- Docile bodies, 82, 90, 149, 155
- Dourish, Paul, 23, 39, 162, 176, 216, 217, 218, 237
- Electronic  
   data interchange, 93, 193  
   fund transfers, 6, 73, 93, 183, 192, 202  
   point of sale (EPoS), 192, 194, 202  
   product code (EPC), 51
- Embodiment, 18, 34, 36, 60, 69, 73, 76–78, 80, 100, 112, 116, 124, 126, 130, 132, 133, 144, 147, 175, 205, 206, 235, 236, 238, 249, 255
- Empowerment, 10, 19, 20, 44, 63, 106, 107, 108, 111–134, 172, 173, 178, 186, 189, 210, 216, 225–228, 230, 246, 250

- Enterprise resource planning (ERP), 194, 200, 201, 202
- Ethics, 20, 34, 107, 109, 116, 132, 133, 202, 231, 235, 236, 246, 251–254
- Ethnography, 32, 34, 37, 40, 63, 157, 247, 255, 256
- Everyware, 9, 17, 20, 63, 110, 112, 215–243, 251, 253, 254, 262
- Farm-to-fork, 50, 202, 229
- Federation Square, 198
- Financial systems, 6, 30, 37, 60, 93, 103, 144, 174, 182–184, 204, 235
- Firmware, 56, 58, 59, 253, 262
- Folksonomy, 130, 131
- Foucault, Michel, 18, 19, 70, 80, 81, 82, 85, 149, 154, 255
- Fraud, 19, 60, 82, 84, 103, 106, 107, 153, 182, 183, 192, 193, 195, 196, 210, 250
- Fuller, Matthew, 12, 13, 26, 27, 39, 40, 121, 123
- Galloway, Anthony, 13, 87, 92, 205
- Games, 4, 5, 60, 95, 123, 131, 161, 162, 174, 175, 177, 196, 209
- Genealogy, 66–71, 80, 229, 255
- Geodemographics, 60, 94, 172, 173, 205, 206, 208
- Global distribution systems (GDS), 142, 144
- Google, 102, 127, 128, 199
- Governance, 16, 20, 63, 80, 81, 110, 142, 228, 233, 238, 241, 246, 249
- Governmentality, 20, 24, 81, 82, 84, 85, 87, 89, 90, 102, 110, 147, 179, 247, 251
- GPS, 5, 6, 54, 58, 62, 77, 91, 94, 99, 143, 144, 164, 168, 226, 227, 239, 242
- Graham, Stephen, 5, 10, 12, 16, 71, 86, 104, 105, 108, 147, 150, 153, 155, 192, 199, 204, 209, 226, 235, 253, 256
- Grammar of action, 87, 89, 90, 108, 109, 150, 153, 156, 209, 250, 262
- Greenfield, Adam, 9, 17, 216, 217, 219, 221, 225, 226, 234, 235, 237–242
- Hacking, 19, 24, 33, 34, 35, 37, 132, 178, 235, 241, 242
- Hardware, 3, 5, 7, 24, 25, 38, 43, 109, 129, 218, 262
- Hayles, Katherine, 13, 47, 51, 215, 224
- Health, 12, 62, 81, 82, 94, 98, 103, 168, 169, 170, 173, 174, 175, 198, 228, 229, 231, 249
- Hegemony, 19, 108, 109, 132, 155, 156, 258
- Hotels, 184, 195, 196, 204
- Human rights, 132
- ID cards, 92, 143, 144, 152, 154, 226, 233, 235, 250, 251
- Ideology, 37, 67, 77, 78, 79, 90, 109, 153, 155, 246, 247
- Identity, 12, 16, 23, 74, 75, 124, 143, 144, 152, 154, 205, 226, 233, 235, 241, 250, 251, 253,
- Immigration, 7, 74, 108, 137, 144, 147, 148, 149, 150, 151, 153, 154, 251, 257
- Infomediary, 194
- Intellectual property, 24, 93, 209–210
- Interactivity, 54, 55, 56, 198
- Internet, 5, 7, 9, 11, 37, 42, 47, 57, 58, 60, 90, 95, 100, 121, 125, 128, 131, 132, 133, 144, 161, 165, 172, 175, 178, 184, 185, 192, 198, 199, 209, 221, 245, 254, 257
- Internet of things, 47, 51, 54, 60, 179, 216, 262
- Interoperability, 201, 216, 237, 238, 243
- Interpellation, 11, 106, 155
- Knowledge discovery from databases (KDD), 103, 204
- Knowledge society, 37
- Latour, Bruno, 16, 39, 71, 85
- Legal, 19, 36, 37, 51, 60, 75, 82, 84, 85, 102, 106, 107, 108, 132, 151, 154, 176, 184, 185, 199, 209, 210, 232, 234, 242, 251, 254

- Lessig, Lawrence, 13, 40, 81, 85, 146, 254,  
 Location based services (LBS), 100, 199, 227  
 Logistics, 6, 50, 51, 73, 93, 181, 192, 194,  
 199–202, 229  
 Logjects, 54, 55, 56, 57–60, 160, 161, 175,  
 178, 195, 262  
 Loyalty cards, 7, 92, 192, 193, 208, 250  
 Lyon, David, 60, 84, 85, 86, 90, 98, 104, 153,  
 203, 204, 209, 234, 235, 240
- Machine readability, 5, 10, 47, 48, 50, 54, 59,  
 60, 61, 91, 92, 94, 95, 99, 149, 151, 153,  
 161, 179, 251  
 Mackenzie, Adrian, 5, 13, 23, 24, 27, 30, 34,  
 35, 36, 39, 41, 42, 65, 71, 72, 102, 248,  
 255, 256  
 Manovich, Lev, 12, 13, 120, 123, 124,  
 246  
 Map/mapping, 31, 82, 91, 99, 127, 128–130,  
 132, 143, 155, 255, 257, 258  
 Mashups, 111, 126, 127, 128, 174, 188  
 Memory, 8, 24, 56, 227, 230, 232, 252, 254,  
 262  
 Micro-electromechanical systems (MEMS), 95,  
 105  
 Mitchell, William, 12, 16, 76, 95, 98, 198,  
 215, 216, 219, 235  
 Modding, 111  
 Money, 26, 32, 40, 42, 77, 78, 102, 173,  
 182–184, 186, 189, 210, 234  
 Moore's law, 8, 9, 102  
 MP3 player/format, 6, 25, 54, 58, 59, 76, 91,  
 102, 123, 165, 185  
 Museum, 69, 113, 192, 195, 197, 198, 215  
 Music, 102, 113, 117–119, 121, 175, 181, 185,  
 186, 196, 205, 210, 225
- Neoliberalism, 19, 78, 79, 106  
 Network, 9, 16, 17, 18, 30, 37, 40, 51, 55, 59,  
 71, 77, 78, 102, 113, 140, 144, 169, 171,  
 178, 181, 184, 185, 192, 201, 216, 218,  
 227, 228, 237  
 distributed, 6, 50, 51, 54, 58, 61, 160  
 social, 12, 58, 91, 126, 127, 131, 133, 173,  
 185, 205  
 wireless, 5, 17, 100, 165, 168  
 Network society, 12  
 New media, 11, 12, 112, 123–128, 133, 215,  
 246  
 9/11, 140, 144, 150, 234  
 Non-place, 74, 156  
 Nonrepresentational theory, 71
- Oligopticon, 19, 84, 85, 228, 233, 237, 238,  
 263  
 Online shopping, 184, 194  
 Ontology, 16, 26, 27, 48, 61, 66, 67, 68, 70,  
 77, 87, 124, 130, 151, 153, 238, 246, 247,  
 255, 263  
 Open source software, 33, 35, 37, 128, 130,  
 131, 186, 188, 263  
 Openstreetmap, 128, 129, 130
- Panopticon, 19, 82, 84, 85, 154, 228, 233,  
 235, 237, 238, 251, 252, 263  
 Passenger name record (PNR), 87, 88, 89, 142,  
 149, 151, 152  
 Pattern recognition, 103, 105, 247, 254  
 PDA, 32, 54, 58, 59, 165, 221  
 Peer-to-peer sharing, 172, 185  
 Performativity, 34, 44, 70, 71, 78, 147  
 Pervasive computing, 3, 9, 58, 176, 216,  
 217, 218, 219, 223, 224, 235, 242, 248,  
 252, 263  
 Photographs, 113, 117, 120, 121, 123, 124,  
 128, 161, 165, 174, 231, 232, 236  
 Political economy, 37, 70, 78, 110, 157, 179,  
 221  
 Politics, 10, 11, 12, 23, 32, 37, 43, 58, 65, 67,  
 75, 112, 129, 130–133, 146, 155, 199, 205,  
 236, 251, 254  
 Power/knowledge, 84, 90  
 Powerpoint, 27, 122  
 Presumption, 186–192, 193, 209, 210, 211  
 Privacy, 19, 134, 151, 152, 160, 173, 177,  
 184, 204, 210, 217, 229, 250, 251, 253

- Profiling, 51, 103, 104, 142, 152, 173, 174, 181, 202–08, 234, 235, 247, 250, 251
- Programmer, 25, 26, 32, 33, 34, 35, 36, 37, 39, 43, 112, 113, 188, 238, 247, 248
- Programming, 24, 25, 26, 32, 33, 34, 35, 36, 44, 112, 113, 125, 126, 171, 188, 255
- Redlining, 104, 205, 208
- Refactoring, 26
- Regulation, 6, 10, 11, 13, 17, 18, 19, 26, 39, 60, 73, 75, 78, 80, 81–110, 133, 137, 149, 150, 151, 153, 172, 184, 185, 200, 202, 209–210, 233, 239, 240, 241, 249, 250, 251, 252, 254
- Resistance, 19, 20, 70, 79, 80, 107, 109, 112, 140, 150, 153, 178, 216, 236, 240–242, 250, 251
- Retail, 11, 24, 50, 51, 65, 86, 87, 95, 103, 143, 181, 184, 185, 193, 194, 195, 199, 202, 203, 205, 208, 209
- RFID, 48, 50, 51, 87, 93, 94, 95, 97, 109, 161, 172, 226
- Rosenberg, Scott, 23, 32, 34, 35, 36, 37, 38, 256
- Safety, 19, 50, 75, 76, 87, 104, 106, 107, 140, 153, 154, 156, 160, 179, 202, 209, 224, 226, 228, 229, 242, 250
- SAP, 201
- Satellite imagery, 115, 128, 132
- Scale, 5, 9, 13, 16, 43, 56, 68, 70, 73, 76–78, 80, 100, 112, 116, 124, 126, 130, 132, 133, 144, 147, 175, 205, 206, 235, 236, 238, 249, 255
- Scanning technologies, 86, 94, 95–98, 137, 138, 143, 193
- Scopophilia, 231
- Secondary agency, 5, 39, 44
- Security, 6, 7, 17, 19, 51, 59, 74, 75, 84, 87, 89, 93, 98, 102, 106, 108, 132, 140, 142, 143, 147–156, 176, 193, 196, 199, 209, 216, 225, 228–230, 232, 234, 236, 250, 251
- Self-discipline, 82, 85, 86, 87, 90, 110, 154, 209, 233
- Sensing technologies, 50, 56, 78, 94, 95–98, 99, 115, 143, 168, 169, 173, 176, 217, 221, 225, 227, 228, 230
- Sentient computing, 5, 71, 216, 217, 218, 242, 263
- Simulation, 30, 105, 109, 115, 121, 198
- Smart
- buildings, 12, 221
  - clothing, 226
  - homes, 99, 160, 176–178, 236, 239, 240
  - shelving, 51
  - tagging, 51
  - ticket, 95, 97
- Social
- networking, 12, 58, 91, 126, 127, 131, 133, 173, 185, 205
  - sorting, 194, 235, 263
- Software
- definition, 3
  - failures, 38
  - nature of, 23–49
  - process, as, 23, 32–38
  - product, as, 23, 39–43
  - studies, 12–13, 21, 65, 245–260
- Songdo City, 224
- Sousveillance, 98, 110, 216, 225, 230–233, 242, 251, 263
- Space, 12–16, 17, 18, 19, 44, 48, 51, 60, 66–80, 84, 86, 90, 94, 95, 99, 100, 103, 108, 117, 126, 142, 143, 144, 146, 155, 160, 161, 162, 174, 175, 178, 179, 181, 192–199, 205, 206, 208, 211, 215, 221, 222, 229, 237, 246, 248, 249, 256, 257, 258
- Space-time, 13, 68, 77, 78, 79, 90, 100, 181, 183, 252
- Spatial
- behavior, 181
  - data 13, 61, 67, 94, 128, 130, 205–208, 227
  - public, 63, 131, 198–199

- Spatiality, 13, 16, 17, 18, 20, 60, 61, 63,  
66–80, 159, 160, 173–176, 179, 210, 246,  
249, 252
- Spatialization, 242, 255, 257–258
- Spimes, 229, 230
- Storage, 8, 56, 57, 92, 99, 101–102, 103, 185,  
200, 205
- Supermarket, 7, 17, 38, 39, 95, 99, 186, 189,  
192, 193, 201, 202, 229
- Supply chains, 51, 181, 199, 200, 202, 211
- Surveillance, 6, 11, 19, 51, 61, 82, 84–87,  
89–91, 95, 98, 99, 102, 103, 106, 108, 109,  
137, 143, 149, 151, 154, 156, 171, 173,  
175, 178, 184, 198, 199, 208, 209, 211,  
216, 227–234, 237, 238, 240, 241, 250, 251,  
263
- Tangible computing, 216, 217, 218, 242, 263
- Technicity, 42, 43, 44, 47, 50, 54, 65, 66, 71,  
72, 111, 112, 115, 117, 123, 124, 133, 160,  
161, 246, 248, 249, 260, 263
- Technological unconscious, 5, 61, 178
- Territorialization, 17, 69, 92, 103
- Television, 6, 7, 42, 59, 84, 99, 106, 117, 126,  
160, 161, 162, 165, 169, 171, 172, 174,  
175, 176, 186, 198, 225, 228
- Terrorism, 154, 228
- Theme park, 192, 195, 209
- Thrift, Nigel, 5, 10, 16, 18, 19, 20, 60, 61, 65,  
67, 70, 71, 82, 85, 99, 104, 147, 164, 177,  
178, 237
- Times Square, 198
- Trafalgar Square, 68–70
- Traffic management, 3, 4, 6, 12, 62, 72, 76,  
78, 85, 106, 241, 242
- Transcoding, 123, 124
- Transduction, 16, 17, 18, 63, 65–80, 140–145,  
146, 155, 175, 179, 193, 194, 253, 258, 263
- Transportation, 6, 7, 17, 67, 68, 106, 107,  
137–157, 169, 199, 229, 249
- Ubiquitous computing, 9, 216, 217, 218, 219,  
221, 223, 224, 242, 263
- Utilities, 169, 171  
electricity, 6, 7, 14, 108, 165, 171, 175, 179,  
236, 240  
water, 6, 7, 14, 39, 108, 161, 162, 165, 171,  
175, 228
- Vending machines, 6, 62, 195
- Virus, 33, 37, 38, 147, 228
- Visualization, 20, 100, 103, 104, 127, 128,  
129, 252, 257, 258, 259
- Voice recognition, 105, 107, 218, 228
- Wearing computing, 168, 216, 217, 219, 226,  
230, 242, 263
- Weather/climate, 27, 30, 42, 75, 115, 146,  
198, 199, 219
- Web 2.0., 125–130, 131, 133
- Wiki, 58, 126, 129, 130, 131, 187
- Wireless/WI-FI, 5, 7, 59, 95, 100, 143, 165,  
168, 198, 199, 216, 218, 221, 222, 225, 242
- Word processing, 4, 17, 27, 69, 113, 115, 121,  
123
- Yield management, 146, 195
- Y2K millennium bug, 10
- Zook, Matt, 16, 192, 256