

Index

Note: Information in figures and tables is indicated by *f* and *t*.

- 2004 presidential election, 27
- 2016 presidential election, 148

- Abstract Wikipedia, 180–181, 184–187
- Academia, 152–155. *See also*
 - Education
- Access, to knowledge
 - democratization of, 234
 - historical narrative and, 260–262
 - librarians and, 95
 - paywalls and, 130
 - as principle, 146, 182
 - research, 132
 - scholarly publishing and, 95
- Accuracy, 24
 - of automated systems, 64
 - epistemology and, 26
 - in print age, 147
 - reliability and, 137
 - of Wikipedia *vs.* traditional encyclopedias, 117, 153, 190
- Advertising, 32, 47, 51, 63, 280
- AfroCROWD, 228, 241, 255
- Agency, user, 198, 205–218, 317
- Alembert, Jean le Rond d', 287
- Al-Fihri, Fatima, 244
- Algorithmic amplification, 63–64
- “Alterscience,” 154

- Amplification
 - algorithmic, 63–64
 - disinformation and, 68
- Anyon, Jean, 208
- Arab Spring, 60, 128–129
- ArbCom, 14, 31, 224
- Art+Feminism, 5, 211, 214–218, 221–223, 225–227, 230–234
- Atlantic, The* (magazine), 21, 27, 31
- Attrition, of contributors, 10, 16–17, 81
- Authorial Anarchy period, 22–25
- Authority
 - changing nature of, 128
 - editing and, 215–216
 - educational, 165
 - expert, 26
 - faith in, 50
 - loss of faith in, 50
 - organizational, 44
 - race and, 213
 - of science, declining, 154
 - of Wikipedia, 56, 194
- Authorship, 218, 259–260, 264

- Bacon, Francis, 287
- Bain, Ken, 149n1
- Bartov, Asaf, 290
- Beauvais, Vincent de, 287
- “Be bold,” 109, 113, 224, 229, 266, 318

- Bell Pottinger (PR firm), 74
 Benjakob, Omer, 21–36
 Benkler, Yochai, 43–53, 145
 Beutler, Bill, 71–84, 133
 Bias, 311–320
 anti-conservative, 63
 confirmation, 314
 defined, 313
 disinformation and, 50
 gender, 30, 33–34, 163, 303–304, 311–312
 inclusion and, 98, 314
 invisible, 243
 learning, 313
 liberal, 27
 in policy, 315–316
 in practice, 315–316
 racial, 120, 260
 sources and, 316–317
 structural, 29
 systemic, 98, 134, 246, 248, 250, 254, 261–264, 266, 270, 290, 298, 303–306
 Bias period, 28–30
 Bibliotheca Alexandrina, 90, 160
 Black hats, 80
 Black Lunch Table (BLT), 241, 255, 260–262, 266, 268
 Blind man's bluff, 291–293
 Blocking
 of editors, 74, 80, 302
 of Wikipedia, 34, 194
 BLT. *See* Black Lunch Table (BLT)
 Boban, Camelia, 232–233
 Bomis, 10, 12
 Bosnian Wikipedia, 183
 Bot-created articles, 106n20
 Bouterse, Siko, 231, 239–255
 boyd, danah, 13, 129
 Breitbart News Network, 32
 Brexit, 193
Britannica, 13, 23–24, 26, 44, 117, 134, 145, 164, 190, 192
 Brody, Herb, 11
 Bush, George W., 26–27
 Butina, Maria, 32
 Capitalism
 surveillance, 47
 Wikipedia and, 44
 Carleton, Amy, 107–123
 Carr, Nicholas, 15
 Cassel Oliver, Valerie, 261
 CBPP. *See* Commons-based peer production (CBPP)
 CD-ROM, 23–24
 Cebuano Wikipedia, 106n20, 175, 177, 184
 Censorship, 5, 94, 194, 274, 282, 336
 Chambers, Ephraim, 287
 China, 34, 194, 280–281
 Chrome, 48
 Citizendium, 13
 Citizen-science, 51–52
 Citizenship, digital, 217–218
 Class inequality, 208
 Clinton, Hillary, 27–28
 Cohen, Noam, 21, 28, 30
 COI. *See* Conflict of interest (COI)
 Coillet-Matillon, Stéphane, 273–282
 Colbert, Stephen, 25–26, 38n26
 Colonialism, 216
 Commons-based peer production (CBPP), 43–46, 45t, 48–49, 52
Confessions, The (Rousseau), 126
 Confidence disparities, 112–113
 Conflict of interest (COI), 71–84, 151
 Connectivity, 1
 Contributors
 attrition of, 10, 16–17, 81
 community and, 229–231
 harassment of, 225–226
 naturally engaged, 297–298
 numbers of, between language editions, 177–178
 as users, 263–264

- Cooper Cafritz, Peggy, 261
- Correa, Marco, 342
- Creative Commons Attribution ShareAlike, 196
- Croatian Wikipedia, 182–184
- Cross-references, 1
- Cuba, 281
- Cummings, Robert E., 141–148
- Cunningham, Ward, 12, 90, 106n25
- Curation, 93, 97, 128, 183, 286–287, 292–293, 315, 319
- Cyclones, 60–61
- Daily Mail*, 32
- Dalits, 249–250
- Data source, Wikipedia as, 162–163
- Davis, LiAnna L., 297–310
- Deadnaming, 249
- Defection, 45, 281
- Deletionists, 28
- Demographics, of editors, 267–268
- Derrida, Jacques, 291
- Diaspora, 48
- Diderot, Denis, 1, 125–126, 287–288
- Digital citizenship, 217–218
- Disasters, 60–61
- Discourse on the Origin of Inequality* (Rousseau), 127
- Discretion, 128
- Disinformation, 21, 31, 34, 50, 55, 62–68, 147, 325. *See also* “Fake news”
- Diversity, 100–101, 111, 181, 183–185, 232–233, 246–247, 267–268, 340
- Drew, Kimberly, 225
- DuckDuckGo, 48
- Due and undue weight, 76
- Economic insecurity, 49–50
- EcuRed, 281
- Edit-a-thons, 109, 214–215, 220n16, 222
- Editing, 332–333
 - academia and, 153–154
 - anxiety over, 216–217
 - blocking of, 74, 80, 302
 - contributor attrition and, 16–17, 106n23
 - demographics of, 267–268
 - gender gap in, 163–164
 - lack of diversity and, 242
 - as liberatory, 211–217
 - paid, 71–84, 264
 - politicization and, 27
 - with purpose, 213–214
 - September 11 attacks and, 57–58
 - smartphones and, 17
 - storing of, 208–209
 - user agency and, 205–218
 - verifiability and, 198–199
- Editions, language
 - Abstract Wikipedia and, 180–181, 184–187
 - differences between, 175–178, 177*f*
- Education. *See also* Academia
 - class inequality and, 208
 - teaching with Wikipedia in, 141–148
 - Wiki Education, 106n24, 116–117, 146, 165
 - Wikipedia as threat to, 165
 - Wikipedia Education Program, 116
 - Working Wikipedia Collaborative and, 107–122
- Egypt, 128–129
- Election(s)
 - 2004 presidential, 27
 - 2016 presidential, 148
 - social media and, 32
- Emile* (Rousseau), 125, 137
- Empowerment, 91, 240, 269–270, 272n10, 298, 309–310
- Encarta*, 11, 23–24, 119
- Encyclopedias, traditional, 13, 287–288.
 - See also* *Britannica*
- Encyclopédie* (Diderot), 1, 125–126, 287
- Engelhart, Emmanuel, 277–278
- English Wikipedia, 106n20, 175–176
- Enlightenment, 286

- Enlightenment era, of Wikipedia, 244–246
- Epistemology, 285, 288–290, 293
- Equity, 302–304, 312–313, 329
- Essjay scandal, 27
- Ethnonationalism, 50
- Evans, Siân, 221–235
- Exclusion, property-based, 44
- Expectation failure, 149n1
- Facebook, 33, 63–66, 68
- “Failed Predictions” (Wikipedia article), 9
- “Fake news,” 21, 34, 325. *See also* Disinformation
- Feldman, Brian, 32
- FemTechNet, 211
- Filipacchi, Amanda, 110, 222
- Financially motivated editing, 71–84
- FLOSS. *See* Free/Libre and Open Source Software (FLOSS)
- Ford, Heather, 189–199
- Foucault, Michel, 264, 291
- Fox News, 26
- Freedom, 135
- Freelancers, 80
- Free/Libre and Open Source Software (FLOSS), 43–46, 48–49, 224
- Freire, Paulo, 118–119, 122
- Front page, of Wikipedia, 56–57
- Funds Dissemination Committee (FDC), 274
- Gaba, Meschac, 261
- Gallert, Peter, 288–290
- Gamergate, 29, 66, 224
- Gates, Bill, 9
- Gaudin, Renaud, 276–277
- Gender bias, 30, 33–34, 163, 303–304, 311–312
- Gender equity, 302–303
- Gender gap, 163–164, 246–248, 340
- German Wikipedia, 106n20, 176
- Gethen, Pax Ahimsa, 226
- Ghonim, Wael, 129
- Gibraltarpedia scandal, 75
- Giles, Jim, 164
- GLAM (Galleries, Libraries, Archives, and Museums), 275
- Godwin, Mike, 14–15
- Goldman, Eric, 14–16
- Good Cop period, 31–33, 68
- Google, 33, 56, 65–66, 195, 262–263
- Google results, 28
- Google Scholar, 159–160, 161f
- Governance, 166–167
formalization of, 47–48
self-, 44–45
- Graham, Mark, 198
- Great Recession, 30, 50
- Guaidó, Juan, 194
- Guardian, The*, 21, 28
- Harassment, 66, 117, 224–226, 232–233, 248–250, 302
- Hariharieswara, Sumana, 135
- Harrison, Stephen, 21–36
- Hausa Wikipedia, 176
- Heart, Heather, 259–271
- Henderson, Bryan, 30
- Hierarchy, 44, 45t, 50
- Hindi Wikipedia, 339–340
- Hospitality, Jerks, and What I Learned* (Harihareswara), 135
- Incentive infrastructure, 185–187
- Inclusion, 98, 217–218, 234–235, 262–263, 314
- Inclusionists, 28
- Inclusiveness, 89, 96–99
- Independent*, 26
- Indigenous knowledge, 231, 286, 288–290
- Indigenous rights, 101
- Infoboxes, 179, 263
- Information retrieval (IR), 162
- Information warfare, 216

- Interconnectedness, 1, 330
 Intermediary liability, 147–148
 International Symposium on Open Col-
 laboration (OpenSym), 160
 “In the news” (ITN) box, 56–57
 IR. *See* Information retrieval (IR)
 Iran, 194, 244
 Iraq War, 55
 Italian Wikipedia, 232–233
 ITN. *See* “In the news” (ITN) box
- Jacso, Peter, 11
 Jemielniak, Dariusz, 141, 151–156
 Jordan, Ryan, 27
Julie (Rousseau), 129
- Kay, Katty, 112
 Keegan, Brian, 55–68
 Kennedy, John F., 24
 Kerry, John, 27
 Kibbutz movement, 45
 Kiwix, 275–277, 279–281
 Knowledge access
 - democratization of, 234
 - historical narrative and, 260–262
 - librarians and, 95
 - paywalls and, 130
 - as principle, 146, 182
 - research, 132
 - scholarly publishing and, 95
 Knowledge equity, 312–313, 329
 Knowledge Panel (Google), 263, 333
 Knowledge production, 29, 33, 102,
 145, 210–211, 261–262, 293,
 332–333
 Koerner, Jackie, 1–5, 311–320
 Kohs, Greg, 74
 Kolbe, Andreas, 196–197
- Language, culture and, 181–182
 Language editions
 - Abstract Wikipedia and, 180–181,
 184–187
 - differences between, 175–178, 177*f*
 - number of, 340
 Latour, Bruno, 291
 Legitimacy, 23, 49–50, 126, 133, 217
 Lessig, Lawrence, 192
 Liability, intermediary, 147–148
 Liberal bias, 27
 Librarians, 95–96, 101, 104n8, 106n24
 Libraries, 89–94, 96–99, 131–132
 “Linus’s Law,” 62
 Linux, 48
 Lockett, Alexandria, 205–218
Los Angeles Times, 33
 Lyn, Jamila, 214
- Mabey, Jacqueline, 221–235
 Machine-generated articles, 176
 Machine learning, 130, 326, 331,
 337–338, 341
 Maduro, Nicolás, 194
 Maher, Katherine, 33, 325–342
 Mako Hill, Benjamin, 159–169, 161*f*
 Mandiberg, Michael, 221–235
 Manning, Chelsea, 212
 Mastodon, 48
 Mayer, Marissa, 59–60
 McGrady, Ryan, 297, 299
 McNeil, Joanne, 225
 Media coverage
 - in Authorial Anarchy period, 22–25
 - in Bias period, 28–30
 - in Good Cop period, 31–33
 - in Wikiality period, 25–28
 MediaWiki, 61, 67, 179, 208
 Mehdi, Mohamad, 162
 “Memorial wiki,” 57
 Men’s rights activists (MRAs), 225
MIT Technology Review, 23, 26
 Mobile devices, 183, 332–333
 Modi, Narendra, 193
 Mondragon, 45
 Moten, Fred, 261
 Moulinwiki, 276–277

- MRAs. *See* Men's rights activists (MRAs)
- Mubarak, Hosni, 128–129
- Musselman, Cecelia A., 107–123
- Myrie, Eliza, 259–271
- MyWikiBiz, 74
- Nationalism, 50
- Natural language processing (NLP), 162, 334–335
- Nature*, 24, 164, 190, 192
- Neoliberalism, 43, 45*t*, 50–51
- Neutrality, 78, 116, 164, 245, 334
- News collaborations, 59–62
- New Yorker*, 26–28
- New York Magazine*, 32
- New York Times*, 21, 23, 26, 28–29
- Nietzsche, Friedrich, 291–292
- NLP. *See* Natural language processing (NLP)
- North Korea, 280–281
- Notability, 33, 58, 136–137, 185, 233, 246, 263–266, 289, 304–305
- “Nudge progressivism,” 50
- Nupedia, 10, 12, 14, 57
- Nye, David, 13–14
- Omission, 261–263, 269–270
- #1lib1ref campaign, 95, 131–132
- Open Directory Project, 14, 48
- Oral Citations Project, 290
- Orlowitz, Jake, 95–96, 125–138
- Ostrom, Elinor, 45*t*, 49, 65
- O’Sullivan, Dan, 287, 290–291
- Overlap, between language editions, 176
- Paid editing, 71–84, 264
- Persian Wikipedia, 194
- Personalization, 334
- Peterson, Tom, 73
- “Peter’s Picks & Pans,” 11
- Philip Cross affair, 32
- Plagiarism, 115, 145, 153
- Pliny, 287
- Poe, Marshal, 27
- Politicization, 27–28, 35
- Politics, of user agency, 205–218
- Print tradition, 289–290
- Privacy, 47–48, 94, 334, 336
- Production model, 14–16
- Progressivism, 50
- Property-based exclusion, 44
- Ptak, Laurel, 222
- Puffery, 77
- Quality, 89, 94–96, 164–165
- Racial bias, 120, 260
- Rahman, Zara, 225
- Ramjohn, Ian A., 297–310
- Reagle, Joseph, 1–5, 9–18, 135
- Register* (online magazine), 21
- Reliability
 - accuracy and, 137, 147, 154
 - citations and, 131
 - defined, 137
 - disinformation and, 101
 - policies, 317
 - quality and, 164
- Role-playing-game, Wikipedia as, 155–156
- Romanian Wikipedia, 176
- Ross, Sage, 297, 299–300, 303, 306–308
- Rousseau, Jean-Jacques, 125–127, 129–130, 133, 137
- Russia, 32, 186, 193–194
- Rust, Amanda, 114
- Safe Space/Brave Space Policy, 226
- Sanger, Larry, 10, 12–13, 24, 26–27
- Scale, 14
- Science
 - citizen, 51–52
 - trust in, 154–155
- Search engine results, 28
- Security, economic, 49–50

- Seigenthaler, John, Sr., 14, 24, 147–148
 Seigenthaler affair, 24
 Self-governance, 44–45, 49, 265
 Self-organization, 264–265
 Semiotics, 264
 Sengupta, Anasuya, 231, 239–255
 September 11 attacks, 55, 57–59, 67
 Serbian Wikipedia, 182–183
 Serbo-Croatian Wikipedia, 183
 Shaw, Aaron, 159–169, 161*f*
 Shipman, Claire, 112
 Shirky, Clay, 13, 15, 128
Signpost, 24–25, 299, 303, 305
 Singhal, Amit, 195
 Siri, 66
 Slashdot, 43–44
 Smartphones, 17
Social Contract, The (Rousseau), 130, 133
 Socialization, 208
 Social media. *See* Facebook; Twitter
 Sourcing, reliable, 305
 Spanish Wikipedia, 233
 StartPage, 48
 Stinson, Alex, 95–96
 Strickland, Donna, 32–34
 Suiter, Greta Kuriger, 111
 Suroanta, Juah, 122
 Surowiecki, James, 135
 Surveillance capitalism, 47
 Sustainability, 56, 68, 89, 99–102, 196
 Swartz, Aaron, 212
 Swedish Wikipedia, 106n20, 176
 Systemic bias, 98, 134, 246, 248, 250, 254, 261–264, 266, 270, 290, 298, 303–306
- Tamani, Melissa, 221–235
 Taraborelli, Dario, 195–196
 Tasser, Aatish, 193
 Teaching, 141–148. *See also* Education
TED, 24
 Temple-Wood, Emily, 134
 Terrorism, 55, 57–59
- Thorndike-Breeze, Rebecca, 107–123
Time, 55
 Tropical cyclones, 60–61
 Trump, Donald, 31, 55, 193
 Trust, in science, 154–155
 Truthiness, 25–26
 Twitter, 63
- Underdog, Wikipedia as, 189–199
 Universal Declaration of Human Rights, 312
 User agency, 198, 205–218, 317
 US National Archives and Records Administration, 97
- Vadén, Tere, 122
 Valentine, Jina, 259–271
 van der Velden, Maja, 288–290
 “Vanity guidelines,” 74
 Venezuela, 194
 Verifiability, 196, 198–199, 286, 289–290, 317
 Vetter, Matthew A., 285–293
 Video, 333–334
 Viewership, 166
 Violence, 248–251, 254
 Voice-based search queries, 334–335
 Vrana, Adele Godoy, 239–255
 Vrandečić, Denny, 175–187, 177*f*–178*f*, 196
- Wadewitz, Adrienne, 30, 217
 Wales, Jimmy, 10, 14, 24, 285, 287
 Walker, Hamza, 261
Wall Street Journal, 21
Washington Post, 21, 23, 27, 30, 38n26
 Watchlist, 70n17, 130
Wealth of Networks (Benkler), 145
 Weather events, 60–61
 Web 2.0, 55, 209
 Webb, Elysia, 297, 300
 Weingarten, Gene, 38n26
 Weinstock, Maia, 110–111

- Weiss, Janet, 110
- “What Wikipedia is not” (WP:NOT)
policy, 58–59
- White hats, 80
- Whose Knowledge?, 137, 241, 254–255
- Wikia, 27
- Wikiality period, 25–28
- WikiCommons Photo Initiative,
269–270
- Wikidata, 26, 66, 93, 162–163, 178–179,
178*f*, 186, 196–197, 230, 263, 309
- Wiki Education, 106n24, 116–117, 146,
165, 211, 218, 306–309
- Wiki Indaba, 253
- Wiki journalism, 22, 34–35
- Wikimania, 104n1, 160–161, 191, 226,
241, 314
- Wikimedia, 94, 326–328
- Wikimedia 2030, 312, 328–330, 341
- Wikimedia Commons, 98, 243
- Wikimedia Endowment, 17–18
- Wikimedia Foundation, 106n22, 146,
160, 234, 240–241
- Wikimedia movement, 239–240, 243,
246, 248
- Wikipedia
blocking of, 34, 194
Cebuano, 106n20
as data source, 162–163
early growth of, 10–11
English, 106n20
front page of, 56–57
German, 106n20
limits of, 48–49
nascent identity of, 11–14
vs. other encyclopedias, 24, 46–47
platform, 335–337
production model, 14–16
as role-playing-game, 155–156
Swedish, 106n20
as underdog, 189–199
viewership of, 166
- Wikipedia Education Program, 115–116
- Wikipedia Library, 126, 131–133
- Wikipedia literacy, 22
- Wikipedia Loves Libraries, 104n8
- WikiProject Cooperation, 77, 79, 81
- WikiProject Integrity, 77
- WikiProjects, 166–167
- Wikis, 1–2, 90–91
- Wikiworld, 122
- Wisdom of Crowds, The* (Surowiecki), 135
- Wojcicki, Susan, 64
- Women
as contributors, 29, 163–164
gender bias and, 30, 33–34, 163,
303–304, 311–312
systemic bias and, 98
- Working Wikipedia Collaborative,
107–122
- WP:NOT. *See* “What Wikipedia is not”
(WP:NOT) policy
- YouTube, 33, 63–65, 68

