

AUTHORS' NOTE AND ACKNOWLEDGMENTS

To write this book, we personally conducted many interviews with veterans and others involved in the field of veterans affairs. When quotes appear around interview material and are not followed by a citation, these are from original interviews. We also drew on the interviewing work of other authors, journalists, videographers, and hosts of podcasts, cable TV, and radio shows, particularly in cases where our own requests for interviews with public figures quoted in this book were denied.² In some cases, at the request of a particular interview subject, we have concealed his or her identity via the use of a fictitious name, which is identified as such by an asterisk next to it.

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