A STUDY ON COOPERATION BETWEEN
COMMUNITY COMPREHENSIVE SUPPORT CENTERS
AND DV SUPPORT AGENCIES TO SOLVE ELDER
ABUSE
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The purpose of this study was to examine current and
future cooperation between Community Comprehensive
Support Centers (CCSCs) and Domestic Violence (DV)
support agencies in dealing with elder abuse cases among
older couples in Japan. The data used in this study are from
a nationwide survey from Certified Social Workers (CSWs)
at CCSCs in November 2022. A structured questionnaire
survey was provided to a randomly selected 3,563 out of
5400 CCSCs, and a total of 1,472 responses from CSWs
were obtained (response rate of 41.3%). Preliminary ana-
lyses revealed about 70% of the respondents felt that the co-
operation with DV support agencies was important (36.8%
“important”, 32.6% “somewhat important”). Reasons for
why respondents felt the cooperation was “not very im-
portant” (2.2%), “not important at all” (0.1%), or “neu-
tral” (28.3%) included “have never cooperated with DV
support agencies before” (62.1%), “CCSCs are supposed
to deal with abuse cases with people aged more than 65”
(55%), “don’t know about roles of DV support agencies”
(42.5%), followed by “staff members at DV support agen-
cies were not very helpful” (28.1%). Moreover, among 443
respondents (30.1%) who have dealt with elder abuse cases
that have continued from their younger age, 25% of CSWs
sought for cooperation with DV support agencies, got help
and shared information to solve those cases. Findings suggest
that professional staff members at both CCSCs and DV sup-
port agencies need to be trained to be aware of importance of
exchanging their knowledge and resources regarding how to
solve elder abuse cases effectively and efficiently.